

March 16, 2009

To: Maui Community College Instructional Faculty
From: Suzette Robinson, VCAA
Re: Faculty Support to Encourage Student Retention

I believe that individual faculty members have the most potential to influence their students to return to MCC in the spring semester. Please find attached information you can share with students to provide them with the resources they may need to continue.

**Support Information for Students
List of Campus & Community Resources for Students:**

For students who need financial assistance for school:

Help with filling out FAFSA (federal financial aid) forms and scholarship searches:
EOC – 984-3286-On campus in Hookipa Building.

Short term emergency loan (up to \$200 for 30 days) or specific financial aid questions:
Financial aid – 984-3277

Financial assistance & scholarships for those w/Hawaiian ancestry:

Alu Like – 242-9774

Liko A'e – 984-3366

Kamehameha - ***Toll Free Line: 1-800-842-4682, dial 9, x48328***

Possible help with money for rent/utilities:

MEO – 249-2970

Salvation Army – 871-6270

Food stamps/medical insurance:

DHS – 984-8300 (East branch – includes upcountry Maui)

243-5110 (West branch – includes central Maui)

Homeless shelter:

Ka Hale A Ke Ola – 242-7600

Child Care resources:

On Campus – MEO Headstart (3-5 yrs.) – 242-1057

On Campus--Child Care and Preschool tuition subsidies through state DHS for families.

Income guidelines vary – 243-5866 (**NEW INFORMATION**)

Good Beginnings (assists w/daycare costs for keiki under 5) – 242-1608

Maui Family Support Services (early headstart for keiki 6 wks. – 3 yrs): 242-0900

Queen Liliuokalani Ctr (Hawaiians): 242-8888

PATCH child care referral services: 242-9232

Health Services:

Campus health Ctr. – 984-3493
Community Clinic of Maui – 871-7772
Hui No Ke Ola Pono – 244-4647
Planned Parenthood – 871-1176

Counseling Services:

Academic and career advising, educational planning – 984-3306
Personal support counseling – 984-3278
Disability Services – 984-3227

Employment:

Job placement & Co-op – 984- 3318
Workforce Development – 984-2091

If You Are Experiencing Stress or Conflict in Your Life-Mental Health Resources

Students in crisis can access mental health services in the community by calling the Access line at **1-800-753-6879** for a screening. They will either be given an appointment at Wailuku Adult Mental Health or a crisis mobile outreach worker will be sent out. This is primarily reserved for individuals who are considered "seriously" mentally ill. Unless you consider a student an imminent danger to themselves or others, a mobile outreach worker will not be sent out.

Another option for students with a mental health crisis is to go to the emergency room of Maui Memorial Hospital and be assessed for admittance to the Molokini Ward. They may want to call first and check for space availability - **242-2256**.

Students can also call a crisis line where they can speak to someone any day of the week, 24 hours a day - **1-800-784-2433** (this is a national hotline).
United Self Help (Honolulu) for neighbor islands **1-800-866-4357**

For students in distress who are not "seriously" mentally ill and who do NOT have some form of medical insurance, they can call and set up an appointment with Community Clinic of Maui

Behavioral Health -
Kahului - **872-4011**
Lahaina - **661-8834**

For students in distress who are not "seriously" mentally ill and who DO have some form of medical insurance, it is recommended that they contact their primary physician or insurance company for a listing of private therapists.

Kaiser Behavioral Health - **243-6020**
Veterans Services - **871-2454**
HMSA - **871-6295** (list of providers attached)

Mental Health & Substance Abuse Agencies

Aris Banaag – **984-3278** (on campus counselor) (**NEW INFORMATION**)
Aloha House - **579-9584** (adult substance abuse)
Aloha House - **249-2121** (Ola Hou counseling center)
Malama Family Recovery Center (Females) - **877-7117**
Alcoholics Anonymous (Maui Branch) - **244-9673**

Domestic Violence Help

These resources can assist if a spouse refuses to allow partner to attend school or other activities.

Child & Family Services - **877-6888**

Crisis Hotline - **873-8624**

Sexual assault resources - **877-8624**

Maui Youth & Family Services - **579-8414**

MYFS shelter - **579-8406**

Women Helping Women - **242-6600**

DV hotline/shelter info - **579-9581**

How Can Pai Ka Mana, Student Support Services Program Help Liberal Arts Students? (NEW INFORMATION)

The Pai Ka Mana program provides many support services and opportunities to help eligible students achieve their post-secondary academic goals.

To see if you qualify, please stop by our office in the Pilina Building, 1st floor, call us at 984-3574, or email kwayas@hawaii.edu. Molokai students please call 553-4490 ext. 39.

- Academic Advising
- Tutoring
- Personal Counseling
- Mentoring
- Supplemental Grant Aid
- Priority Registration
- Rainbow Bridge Program
- Transfer Services
- Equipment Loan
- Instruction in Study Skills
- Academic Progress Monitoring & Intervention
- Career Planning Assistance

Are You Having Difficulty with Class Work or Other Assignments- The Learning Center

HOWCAN THE LEARNING CENTER HELP STUDENTS?

Tutorial Support

--Proofreading Assistance in TLC

- *peer tutors and professional staff
- *25-minute appointments
- *brainstorming session
- *suggestions for improvement (thesis statement, support, organization, transitions, grammar and mechanics, etc.)
- *grammar tidbits
- *reference materials
- *computer assistance

--Tutorial Support

- *reading, writing, study skills
- *math
- *Japanese, Spanish, Hawaiian language
- *content area tutoring upon staff availability

--On-line Writing Lab (OWL) <http://www.maui.hawaii.edu/tlc>

- *On TLC website, click on “Links.”
- *Next click on “WebCt Online Writing Lab.”
- *papers may be submitted anytime and a response will be posted within 24-36 hours except when submitted on Saturday evening

--Individualized Program w/Professional Staff

- *work on specific skills (reading comprehension, vocabulary building, writing skills, grammar and mechanics, math skills, study skills, learning styles and learning strategies, spelling skills, pronunciation)
- *assess student’s skills
- *create prescription for improvement and monitor progress

Computer Labs

- Word processing, e-mail, internet searches, WEBCT
- Some assistance from student assistants and professional staff
- CAI programs (PLATO, SkillsBank, Word Attack, Spell It, Ultimate Speed Reader)
- Scanner, DVD/CD burners, USB ports
- Special needs computer w/printer and scanner
 - *Jaws(reads text on screen)
 - *Zoomtext (enlarges text)
 - *Kurzweil 3000 (reads text from scanner)
 - *Dragon Naturally Speaking (types from oral speech)
 - *Inspiration (organizes text)

The Learning Center Facility

- Reception area
 - *campus information and resources

- Newspapers, magazines, dictionaries, thesauruses, writing and grammar books, reading and vocabulary books, content area textbooks, staplers, hole punchers, special needs materials (magnifying rod and sheets, large print dictionaries and thesauruses), closed caption TV, tape recorders,

Study Skills and TLC Orientations

- Study skills presentations in class or in TLC (time management, how to read a textbook more effectively, note-taking skills, test-taking skills, learning styles, how to study, writing a research paper, how to write a

summary, etc.)

--TLC orientations in class or in TLC (services, facility tour)

Testing Services

--COMPASS placement testing

*walk-in

*ability to benefit

*high school testing

*COMPASS study guide

--Permission test

--Distance Learning: system-wide proctor support services

--Class make-up exams

--Community proctoring services

--ACT Testing Center

TLC Phone #: 984-3240

TLC Website: <http://www.maui.hawaii.edu/tlc>

Child Care Connection