Financial Aid Office

2024-2025 Financial Aid Award Policies

AWARD INFORMATION
Students must apply for financial aid annually. The Free Application for Federal Student Aid (FAFSA) is available online at https://studentaid.gov/h/apply-for-aid/fafsa.

- March 1st is the priority date for the University of Hawai`i Maui College.
- For the 2024-2025 Academic Year, the Free Application for Student Aid is available beginning December 2023.

Please be aware that information may be subject to change. Students should check their MyUH Services portal (https://myuh.hawaii.edu/), hawaii.edu e-mail, and the financial aid website (maui.hawaii.edu/financial) regularly for important information and announcements.

What students need to know about their financial aid award:

Financial Aid awards apply only to the specific year they are awarded. For students who receive a financial aid award for the 2024-2025, it will apply to the Fall 2024 and Spring 2025 semesters at the University of Hawai`i Maui College.

- It is NOT transferable to another institution.
- It is important to remember that all financial aid awarded is based on eligibility and availability of funds.

If your awards are cancelled, you may request to have your aid reinstated. Please be aware that some funds may no longer be available (i.e. Federal Work Study and/or Institutional Grants).

ACADEMIC STATUS
All students receiving financial aid are expected to make satisfactory academic progress towards a degree. To remain eligible for financial aid, you must maintain at least a 2.00 cumulative Grade Point Average, complete 67% of all credits attempted, and graduate with their degree within 150% of the credits required for their degree program at the University of Hawai`i Maui College.

CANCELLATION OF REGISTRATION/FINANCIAL AID
Students who have decided not to attend the University of Hawai`i Maui College, must cancel their registration via their MyUH Services portal/STAR account and inform the Financial Aid Office. It is the student’s responsibility to notify the Financial Aid Office in writing to cancel your Financial Aid.

COMPLETE WITHDRAWAL POLICY
Students who do not begin attendance or complete courses for which they received aid, will be subject to a federal "Return of Title IV Funds" calculation and may be required to repay all or part of the funds received. Please view the full Return of Title IV Funds policy at http://maui.hawaii.edu/financial/sap-satisfactory-academic-progress/
ELIGIBLE DEGREE PROGRAMS & COURSE PROGRAM OF STUDY
To receive aid, students must be admitted as a classified student in an aid-eligible Associate's Degree or Certificate program. If a student changes to an ineligible degree program after being awarded financial aid, the aid will not be disbursed, or the student will be required to return any funds already received.

Financial aid can only pay for courses that are required for a student's enrolled degree program. Students should check to ensure that:
- They are enrolled in the correct major/degree program. Students can see their degree and courses in their STAR account.
- The courses they are enrolled in apply to their major/degree program. Any course listed as NOT IN PLAN or Non-Applicable will not count for financial aid.

ENROLLMENT IN COURSES & ATTENDANCE
Awards are generally based on full-time enrollment (12 credits or more). Awards will be reduced for enrollment levels less than full-time. Students attending part time may contact the Financial Aid Office to find out how a lower enrollment will affect their financial aid award.

If a student does not begin attendance or changes their enrollment (add or drop classes) after aid has been disbursed, they may be required to return the funds they received. This could result in owing a balance to the institution.

Note: To receive Federal Student Loans, a student must be enrolled at least half-time (6+ credits).

ENROLLMENT IN CONCURRENT/DISTANCE EDUCATION COURSES
If the student is enrolled in distance education courses and/or concurrently enrolled at other University of Hawai‘i Campuses, under certain conditions they may be able to receive aid for those courses. The Financial Aid Office will review courses for financial aid eligibility.

Please note that not all distance education/concurrent courses qualify for financial aid. For a course to be eligible, the following conditions must be met:
- The student must be declared in an eligible degree program at University of Hawai‘i Maui College.
- The student must be registered for at least one University of Hawai‘i Maui College course.
- The distance education/concurrent course must meet degree program requirements and be transferable into the degree program.

Also the student receiving financial aid for distance education/concurrent courses may still be required to pay for the distance courses separately. Students should review their balance after receiving financial aid. In addition, students are responsible for informing the Financial Aid Office of any changes in enrollment.
FINANCIAL AID DISBURSEMENT PROCEDURES
For students who have satisfied all their requirements, the Financial Aid Office will initiate electronic disbursements to their UH Account approximately ten days prior to the first day of instruction each semester. Student can view their requirements via their MyUH Services portal.

Loan funds for first-time freshman loan borrowers will be disbursed 30 days after the first day of classes. For students attending only one semester (either Fall or Spring), loans are disbursed in two installments. The second installment will be released at the midpoint of the semester.

Financial aid funds will first be applied to registration charges and any excess monies will be refunded to the student. We strongly recommended signing up for eRefund, which allows refunds to be directly deposited into the student’s bank account. This method is safer and faster for receiving your funds. For students who do not sign up for eRefund, a refund check will be mailed to the most current address on their My UH Services portal.

Refunds are processed by the Cashier's Office and not the Financial Aid Office.

NAME/TELEPHONE/MAILING ADDRESS/REFUND ADDRESS CHANGES
Students may update their information on their MyUH Services portal. We recommend students review their information annually for accuracy.

OTHER FINANCIAL RESOURCES
Students who receive any other form of financial assistance in addition to those shown on their Award Offer (e.g., Kamehameha/Hawai'i Community Foundation/UF Foundation scholarships, etc) must notify the Financial Aid Office immediately. As required by federal regulations, an adjustment to their award(s) may be necessary to reflect the increase of their resources. Failure to notify the Financial Aid Office may delay financial aid disbursement and/or may require repayment to the university.

OVERAWARDS
An "over award" situation may result if funds have already been disbursed. This may happen when the following occurs (some examples): A student…

- receives additional resources (if not already accounted for in original award offer);
- residency status changes
- living situation changes
- enrollment is below full time at University of Hawai'i Maui College
- verification information changes their Student Aid Index (SAI) calculation

*Repayment may be required, and/or adjustments may be made to other types of aid and/or future disbursements within the academic year.