

MAUI COMMUNITY COLLEGE
COUNSELING DEPARTMENT
ANNUAL PROGRAM REVIEW
DEPARTMENT STRATEGIES TO SUPPORT STUDENT LEARNING OUTCOMES
2006 – 2007

<u>2006-2007 STUDENT LEARNING OUTCOMES - PROGRAM</u>	<u>EXAMPLES OF ACHIEVEMENT INDICATORS</u>	<u>ASSESSMENT INSTRUMENT/STRATEGY</u>	<u>EVIDENCE/DATA</u>	<u>DIALOGUE</u>	<u>ACTION STEPS FOR FY 2008</u>
INTELLECTUAL GROWTH	<ul style="list-style-type: none"> ❖ Employs critical thinking in problem solving ❖ Meets educational goal: obtains a degree and/or certificate; transfers; non-degree seeking (enrolls for personal development; job/skill upgrade) 	<ul style="list-style-type: none"> ❖ MCC Counselor Evaluation (N = 261; rating scale 1–4, with 4 = Strongly Agree) by students ❖ Identify the educational goals of each student. ❖ STAR for Advisors access available to faculty advisors on Education Management Strategic Team (Ho‘okele) and other instructional faculty self-identified as providing advising (but not on Ho‘okele team). Non-counseling faculty and staff were provided STAR for Advisors training in 	<ul style="list-style-type: none"> ❖ Average rating of 3.67/4.00 on “My counselor suggests helpful alternatives when I am facing academic difficulties.” ❖ Counseling database developed to include more pertinent data regarding educational goals. ❖ Revised Counseling intake form to reflect educational goals and long-range plans (if applicable). ❖ Twenty-four (24) faculty and staff were trained on STAR for Advisors via Ho‘okele Ed Management, TIC, and/or individualized training. 	<ul style="list-style-type: none"> ❖ Benchmark = 3.5 rating; exceeded benchmark ❖ Much time is needed for database improvements. The department does not have enough expertise for a “profitable” return on investment (time spent trying to develop, revise, etc. the database instead of providing direct services to students). Assistance is needed on an ongoing basis from someone with expertise in Access and/or Banner to facilitate our data collection, retrieval, and analysis and to increase departmental efficiency. ❖ New (revised) intake form to be implemented July 1, 2007. 	<ul style="list-style-type: none"> ❖ Seek funding source for full-time or part-time position to provide IT support. ❖ Expand the reach of STAR to include more faculty advisors who are trained in STAR. Continue to provide workshops for faculty and staff on STAR to further engage in the educational planning process. Offer training via

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		<p>small group or one-on-one setting to assist in the academic advising process.</p> <ul style="list-style-type: none"> ❖ STAR Workshop Evaluation (N = 11; rating scale Strongly Agree to Strongly Disagree) by faculty/staff workshop participants 	<ul style="list-style-type: none"> ❖ “The STAR Training workshop was beneficial to my professional development”: Strongly Agree – 82%; Good – 18%; Disagree – 0%; Strongly Disagree – 0 %; No Opinion – 0% ❖ “I will utilize what I have learned in this training as a faculty advisor”: Strongly Agree – 82%; Good – 18%; Disagree – 0%; Strongly Disagree – 0 %; No Opinion – 0% ❖ “This STAR training will help me advise my students and support their efforts to achieve/attain/reach their educational goals”: Strongly Agree – 73%; Good – 27%; Disagree – 0%; Strongly Disagree – 0 %; No Opinion – 0% ❖ “The workshop was clear and concise”: Strongly Agree – 82%; Good – 18%; Disagree – 0%; Strongly Disagree – 0 %; No Opinion – 0% 	<ul style="list-style-type: none"> ❖ Benchmark = 80% Strongly Agree rating; exceeded benchmark ❖ Benchmark = 80% Strongly Agree rating; exceeded benchmark ❖ Benchmark = 80% Strongly Agree rating; did not exceed benchmark <ul style="list-style-type: none"> ➤ Since other Academic Journeys (AJs) were not fully tested, the Liberal Arts AJ was only one used in the initial trainings that were evaluated; program-specific AJs were used in subsequent trainings which made the experience more relevant for faculty advisors ❖ Benchmark = 80% Strongly Agree rating; exceeded benchmark 	<p>Ho‘okele and/or individualized training.</p> <ul style="list-style-type: none"> ❖ Continue to build STAR for remaining MCC programs and offer STAR update workshops.

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PERSONAL AND EDUCATIONAL GOALS	<ul style="list-style-type: none"> ❖ Uses personal and educational goals to guide decisions 	<ul style="list-style-type: none"> ❖ MCC Counselor Evaluation (N = 261; rating scale 1–4, with 4 = Strongly Agree) by students ❖ Counseling Department Advisory Committee Data ❖ Advisory Committee survey of May 1 meeting; (N = 6; rating scale 1–5, with 5 = Excellent) 	<ul style="list-style-type: none"> ❖ “The facilitators (Colleen Shishido and Shane Payba) presented the material well”: Strongly Agree – 82%; Good – 18%; Disagree – 0%; Strongly Disagree – 0 %; No Opinion – 0% ❖ Average rating of 3.77/4.00 on “My counselor is supportive and encourages me to make decisions that will lead to my success.” ❖ Established Counseling Department Advisory Committee in May 2007 ❖ Average rating of 4.8/5.00 on “Location.” ❖ Average rating of 4.6/5.00 on “Day of Week.” ❖ Average rating of 4.6/5.00 on “Time.” ❖ Average rating of 4.6/5.00 on “Length of Meeting.” ❖ Average rating of 4.5/5.00 on “Information Packet.” ❖ Average rating of 4.6/5.00 on “Use of Time.” 	<ul style="list-style-type: none"> ❖ Benchmark = 80% Strongly Agree rating; exceeded benchmark ❖ Benchmark = 3.5 rating; exceeded benchmark ❖ The Advisory Committee is comprised of 10 members representing students, campus, and community. The purpose of the Committee is to help the Counseling Department meet its mission of providing services that assist students in realizing their educational goals. ❖ Eight our of 10 members attended the first meeting ❖ Benchmark = 4.0 rating; exceeded benchmark ❖ Benchmark = 4.0 rating; exceeded benchmark ❖ Benchmark = 4.0 rating; exceeded benchmark ❖ Benchmark = 4.0 rating; exceeded benchmark ❖ Benchmark = 4.0 rating; exceeded benchmark ❖ Benchmark = 4.0 rating; exceeded benchmark 	<ul style="list-style-type: none"> ❖ Plan to meet once per semester

