

UHCC Annual Report Student Support Services Data for 2007

College

Maui Community College

Program

Student Support Services

College Mission Statement (or provide link) <http://www.maui.hawaii.edu/about/mission.html>

Program Mission Statement (or provide link) http://maui.hawaii.edu/faculty/program_review.html

Sub Programs Mission, Purpose and Goals Statement (or provide link)

http://maui.hawaii.edu/faculty/program_review.html A&R: To provide quality access, retention, and records-related services to prospective and enrolled students in an environment conducive to student learning and development. Counseling: To provide services that assist students to realize their educational goals. EOC: To provide comprehensive college admissions services to Maui County adults and high school students so that each student feels empowered to enter college with minimum obstacles and barriers. Financial Aid: To assist students in accessing higher education by minimizing economic barriers and by promoting financial literacy. Student Life: To create learning opportunities by providing co-curricular programs to foster student education and enhance the overall educational experience of students; it is learning that happens outside of the classroom; involvement in programs and activities from Student Life develops student leadership skills, teamwork abilities, time management, and many other skills. SSSP: To increase college retention, graduation, and transfer rates in low-income, first generation, and disabled SSSP participants. Upward Bound: To increase the rates at which academically challenged low-income, first generation Maui County participants enroll in and graduate from institutions of postsecondary education. Housing: To provide residential facilities, management services, and educational support programs designed to maximize student educational goals; provide a living-learning environment that promotes academic success by offering programs and services grounded in human development and student development theory.

OVERALL PROGRAM HEALTH (please check one)

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|---------|--|------------|--------------------------|-----------|--------------------------|
| Healthy | <input checked="checked" type="checkbox"/> | Cautionary | <input type="checkbox"/> | Unhealthy | <input type="checkbox"/> |
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Part III. Assessment Results established benchmarks Low tenure-track, G-funded position count for both counselors and support staff. Low percent students receiving financial aid, compared to benchmark mainland colleges.

Part IV. Analysis of Program New 400-bed housing project has expanded the need for Student Life Support operations throughout all aspects of Student Services. The purpose is to recruit, advise, register, and provide financial, health, counseling, and other services for students without a local family/support system, including international, US mainland, and statewide Hawaii. Broaden the role of financial aid and transcript evaluation into a more active recruitment strategy.

Part V. Plans for Improvement Expand recruitment effort locally, nationally, and internationally. Develop stronger enrollment management system, to support services throughout the continuum from potential students to alumni. Integrate faculty advising into the ed management plan, with the goal to touch every student every semester. Investigate, purchase, and train staff on desktop, user-friendly Banner extraction/inputting software such as SAS and CRM strategies.

Part VI. Budget Implications In Biennium, request 1.0 counseling and 1.0 A&R clerical staff; also 3.0 g-funded, tenure-track counseling positions that will convert "soft-money" ABIT and Perkins positions (future requests to expand positions.) Seek additional funding for financial aid. Seek funds to support a stronger infrastructure for expanded marketing and recruitment module. Purchase software (e.g., SAS/CRM) for making more efficient the storage and retrieval of up to date student information.